

# SHARON SAVINGS BANK

## Telephone Banking Quick Reference Guide

1-800-749-8035

### Main Menu

- 1 = BRANCH HOURS**
- 2 = RATES**
  - 1 = Checking
  - 2 = Savings
  - 3 = Money Market
  - 4 = Certificate of Deposit
  - 5 = Loans
    - 1 = Mortgage Loans
    - 2 = Line of Credit Loans
- 3 = LOAN MODELING**
  - 1 = Fixed rate 30 year 1<sup>st</sup> mortgage
  - 2 = Fixed rate 15 year 1<sup>st</sup> mortgage
  - 3 = 1 year adjustable rate 1<sup>st</sup> mortgage
- 4 = TRANSFER OF FUNDS**
  - 1 = From Checking
    - 1 = To Checking
    - 2 = To Savings
  - 2 = From Savings
    - 1 = To Checking
    - 2 = To Savings
- 5 = ACCOUNT INFORMATION**
  - 1 = Checking
    - 1 = Checking Withdraws
    - 2 = Specific Check Number
    - 3 = Electronic Funds Transfer Transaction
    - 4 = Deposits
    - 5 = Stop payment
    - 6 = Balance
    - 7 = Checking Services
    - 9 = Return to Account Information Menu
    - 0 = Customer Service
  - 2 = Savings
    - 1 = Electronic Funds Transfer Transaction
    - 2 = Last 5 Deposits
    - 3 = Last 5 Withdrawals
    - 4 = Last 5 Fees Charged
    - 5 = Last 5 Overdraft Transactions
    - 6 = Interest Paid
    - 7 = Account Balance
    - 9 = Return to Account Information Menu
    - 0 = Customer Service
  - 3 = Retirement Accounts
  - 4 = Certificate of Deposit
    - 1 = General Information
    - 2 = Last 5 withdrawals
    - 9 = Return to Account Information Menu
    - 0 = Customer Service
  - 5 = Loans
    - 1 = Mortgage Loan Information
    - 2 = Line of Credit Information
    - 3 = Installment Loan Information
    - 9 = Return to Account Information Menu
    - 0 = Customer Service
- 6 = REORDER CHECKS**
- 0 = CUSTOMER SERVICE**